

# Welcome to Porter House

# Access Statement January 2016



This access statement does not contain personal opinions as to our suitability for those with disabilities, but aims to accurately describe the facilities and services that we offer all our customers and visitors.

#### Welcome

Porter House is located at the heart of Shrewsbury town centre and offers three double rooms with ensuite shower room facilities and a further, larger double bedroom, our suite, also with en-suite shower, all on the first floor.

Shrewsbury is packed with timber-framed black & white buildings, steep narrow streets and alleyways. In fact it boasts over 600 listed buildings including the Castle, now a regimental museum and the world-famous Shrewsbury Abbey, home of the fictional Brother Cadfael. Charles Darwin was born and educated in Shrewsbury and all around you will find reminders of his association with the town.

Porter House is around? years old and is a grade II listed building which might make access difficult for people with limited mobility.



The River Severn forms a loop around the town centre offering gentle riverside walks or you can enjoy a trip on the new pleasure boat Sabrina. Next to the river you can relax in the beautiful Quarry Park, the location for the annual Shrewsbury Flower Show, just a 10 minute walk away.

We cannot wait to welcome you at Porter House. Any queries or assistance then please do not hesitate to get in touch via phone 01743358870 or email hello@porterhousesy1.co.uk.

### **Before Your Arrival**

# **Parking and Arrival**

Porter House does not have a car park being right in the town centre however If you are driving to us we recommend parking in the NCP Car Park at the botton of Wyle Cop. We have a lay-by right outside Porter House which means you are able to to pull into there to drop your bags off, or any passengers, and check in and then you can park your car from there.

For more information on Wyle Cop Car Park, please visit <a href="http://www.ncp.co.uk/find-a-car-park/car-parks/shrewsbury-wyle-cop/">http://www.ncp.co.uk/find-a-car-park/car-parks/shrewsbury-wyle-cop/</a>. For 24hrs its £7.20 and on Sunday you can park all day for £1. The NCP Car Park is a 3-4 minute walk to us, although has a steep gradient.

If you book your parking in advance it will cost you £3 for 24hrs in Wyle Cope NCP. There is a 40p admin charge but if you can be there in person between 6-9am then you just pay £3. You can download the RingGo app, the location number for Wyle Cop is 9240 or go online at myringgo.com.

Access to our property is gained from the flagged pavement on the street with an entry step on mm at the front door which is mm wide. At night this is area is well lit from our own lighting which remains lit through the night as well as street lighting. On entering the bar area, where you can find our reception area to check in, there is a further step of mm with a doorway on mm wide.

#### Welcome Area

Guests are welcomed in to the bar, which is a level wooden floor, where they are asked to register. The area is adequately lit with ceiling spot lights and a lamp. Assistance can be given with luggage and guests are shown where breakfast will be given and shown up to the rooms.

# **Bedrooms & Ensuite Shower Rooms and Toilets**

Our guest rooms are accessed by means of stairs with twenty 200mm steps with a ninety degree turn near the to with a hand rail on one side to the first floor where Room 3 and The Suite are found. To get to Room 1 and Room 2 you need to go up a further twenty 200mm. There is seating, bedside tables, bedside lamps, a wardrobe and a dressing table provided in each room. All of our rooms have flat screen Freeview digital televisions with subtitles available.

- Room 1 has a double bed, mm high, with access from both sides and has an en suite shower room. There is one step mm high to enter the bedroom. The ensuite is on the same level as the entrance. The toilet is mm in height and a shower cubical with a removable shower head which is accessed via 635mm (25ins) wide openinh and a 133mm (3.5ins) step.
- Room 2 has a double bed, mm high, with access from both sides and has an en suite shower room. There is a platform mm high which the bed is placed on. The ensuite is on the same level as the entrance. The toilet is mm in height and a shower cubical with a removable shower head which is accessed via 635mm (25ins) wide openinh and a 133mm (3.5ins) step.
- Room 3 has a double bed, mm high, with access from both sides and has an en suite shower room with a step mm high to go into the bathroom. The ensuite is on the same level as the entrance. The toilet is mm in height and a shower cubical with a removable shower head which is accessed via 635mm (25ins) wide openinh and a 133mm (3.5ins) step.
- The Suite has a double bed, mm high, with access from both sides and has an en suite shower room. There is one step from the hallway up into the bedroom mm high. There is a living area also in the Suite which has a convertible sofa bed mm high found one step mm. The toilet is mm in height and a shower cubical with a removable shower head which is accessed via 635mm (25ins) wide openinh and a 133mm (3.5ins) step.

# Public Areas - Halls, Stairs, Landings, Corridors

All public areas, hall, stairs, and landings are well lit using a combination of ceiling and table-lamps. The hallway downstairs is wooden flooring. Once you've entered the bar where there is one step mm high, the guest breakfast room further down the hallway remains on a level. There is a continuing flight of seventeen 200mm stepped stairs to the guest bedrooms. The stairs are carpeted. The house is fully centrally heated throughout but temperatures can be adjusted in each room to suit individual requirements. There are automatic audible smoke alarms in all the rooms.

#### **Public Toilet**

There are male and female toilets on the first floor of the bar and restaurant area, which are available to guests during the day/evening. This flight of stairs are made up of steps, mm high.

The toilets are located off the landing and are accessed via doorways 700mm wide and are step free/level entry. Due to the nature of Porter House being a very old building the landing here is slightly uneven. The toilets are 380mm high.

# **Dining Room**

The breakfast room (back restaurant) is situated on the ground floor with wooden floorboards throughout. The room is quite naturally well lit however it is supplemented with adjustable overhead and wall lights.

# Courtyard

For guests and customers we have a small paved patio, with cushioned bench seating and comfortable armchairs. Guests may use this area as a designated smoking area, as smoking is not permitted in the property.

# **Additional Information**

- There are 'In Case of Fire' instructions posted on the back of the guest room doors.
- There is an information folder for each of the bedrooms with maps giving information on NHS facilities, local restaurants/pubs, travel, theatres and local golf facilities.
- Our Porter House menu can be found here for our restaurant downstairs.
- Free Broadband and Wi-Fi facilities are also available on request.
- We are happy to cater for special diets or particular likes or dislikes. Please advise us before your arrival.

### **Contact Information**

Address (Inc postcode): Porter House, 15 St. Mary's St, Shrewsbury, SY1 1EQ

Telephone: 01743 358870

Email: hello@porterhousesy1.co.uk Website: www.porterhousesy1.co.uk

Hours Of Operation: 9am-10pm (flexible within reason)

Local Carers: N/A

Local Accessible Taxi: Go Cars 01743 441144

Local Public Transport: https://www.shropshire.gov.uk/public-and-passenger-

transport/